

REMARKS

Applicant thanks the Examiner for extending the courtesy of an interview and for his thoughts regarding claim amendments.

Claims 1-2, 5-9, 12-17, and 20 stand rejected under 35 U.S.C. §102(a), as being anticipated by "SBC global network DSL: Customer Self Install" ("Document"). Claims 3-4, 10-11, and 18-19 stand rejected under 35 U.S.C. §103(a) as being unpatentable over the Document. Applicant respectfully traverses this rejection. However, to expedite prosecution in the present application, claims have been amended to better define the invention, in accord with the interview with the Examiner.

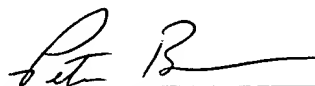
Claim 1 has been amended to include the feature of no operating system selection steps by the user and that the at least one instruction manual correspond to an operating system of the user. Claim 8 has been amended to include the feature of an operating system selection step of selecting a first instruction manual from a plurality of manuals. Claim 16 has been amended to include the feature of an operating system selection step of selecting a section of the instruction manual corresponding to the operating system of the user. Support for these amendments may be found at various places in the specification and drawings, including for instance, page 5, line 23 to page 6, line 18 and Figs. 2 and 3.

The Document does not disclose or suggest a unified installation process or how such a process might use one or no operating system selection steps. Therefore, Applicant submits that amended claims 1, 8, and 16, and claims that either directly or indirectly depend from them, distinguish over the Document. For at least these reasons, Applicant respectfully requests that the rejection to claims 1-20 be withdrawn and new claim 21 be allowed.

For all of the above reasons, Applicant respectfully requests reconsideration and speedy allowance of the present application. The Examiner

is invited to contact the undersigned attorney at (312) 222-8101 if there are any outstanding issues that could be resolved through a telephone conference.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Peter Breen", written over a horizontal line.

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